

Mediation Services



What is mediation?

Mediation is statutorily defined as "the intervention into a dispute by a third party who has no decision making authority and is impartial to the issues being discussed." (K.S.A. 5-503(f)). In other words, mediation is a way for people in disagreement to discuss the problem with the help of a third party who will not take sides. Kim Wilson Housing can assume that role.

What can be mediated?

Almost anything can be mediated; for example, disturbances, problems with neighbors, use of utilities, failure to pay rent, or tenant disputes or disagreements.

Benefits of mediation

- ◆ The parties decide the outcome.
- ◆ Can be quicker and less costly than court.
- ◆ Can preserve and improve relationships.
- ◆ Can be more creative than court.
- ◆ Can include other parties.
- ◆ Helps define the issues

Who makes the decision?

The greatest benefit of mediation is the parties make the decision. This way, the parties are not left with a decision imposed on them by someone unfamiliar with the situation. The mediator is there to guide the parties in reaching their decision by encouraging good communication, defining issues and helping with possible solutions.

What does this cost?

Kim Wilson Housing charges an hourly rate to be negotiated for our Mediation Services. The cost of mediation is considerably less than the cost of eviction or the cost of court settlement.

Why engage us?

- ◆ We have a certified mediation specialist on staff.
- ◆ We can work effectively and efficiently to mediate the challenge, problem or dispute.



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