

Service Enriched Housing on track with goals

Outcomes remain impressive for the program previously named RESCA in which Wyandot Center staff provides on-site services to high-need clients of Truman Behavioral Health, Kansas City, Mo. Since the program – now called Service Enriched Housing – began in April 2015 through mid-June 2016, we have served 22 clients.

Collectively for these persons, while living in Service Enriched Housing:

- ER visits declined from **188** total to **21** (a savings of \$155,280).
- Arrests decreased from **16** to **3**.
- Psychiatric hospitalizations dropped from **13** to **3** (saving another \$40,000).

The program is meeting its primary goal of helping clients avoid higher levels of care.

Darla Belflower, Wyandot Center director of Service Enriched Housing, shares the story of one client who had fallen out of multiple housing placements in the past and who had logged a number of ER visits and arrests. Within six months of Service Enriched Housing, he was stable and moved to independent living. He secured a part-time job and is doing well.

Of the 22 total clients served, four have “graduated” or moved into more independent living or an environment where they don’t require the intense services. Two persons have remained in the



Clients in the Service Enriched Housing program painted this mural. The abstract features the three buildings in the apartment complex. ArtMakers' Place helped facilitate creation of this art.

program since it began. Currently, there are 15 clients in the Service Enriched Housing Program.

Clients benefit from high-touch, frequent contact, on-site presence of staff. The housing stabilization specialists provide intense interventions and supports to reduce symptoms of mental illness; supervision, assistance with and monitoring of psychiatric symptoms, medications and medical treatment; and supports for protective oversight. In one apartment building, staff is on site 24/7. Clients in the other building do not have the same level of need but have access to staff 24 hours as well.

RESCA initially began, and Service Enriched Housing continues as a partnership

of Truman Behavioral Health, Wyandot Center, Kim Wilson Housing and Metro Lutheran Ministry. Darla has added a second clinician to the program that is advancing toward the stage of developing more groups and activities for the clients. “We’re working toward creating more of a community among the residents,” she adds.

She mentions two other noteworthy items. First, the program is revenue-producing for the Wyandot, Inc. family of agencies. And second, because of the program’s success, Wyandot Center and Kim Wilson Housing have been exploring possible partnership opportunities to expand Service Enriched Housing to Kansas.